

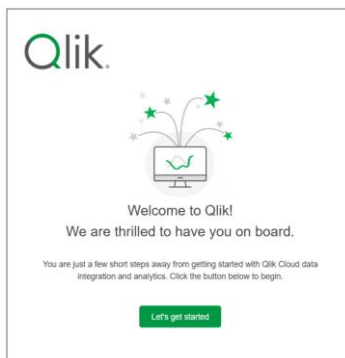


Qlik Academic Program

If you cannot locate your Qlik Sense Business Let's Get Started Email or if the activation link in the email has expired, follow these instructions set up your personal Qlik Sense Business tenant:

Creating a Tenant

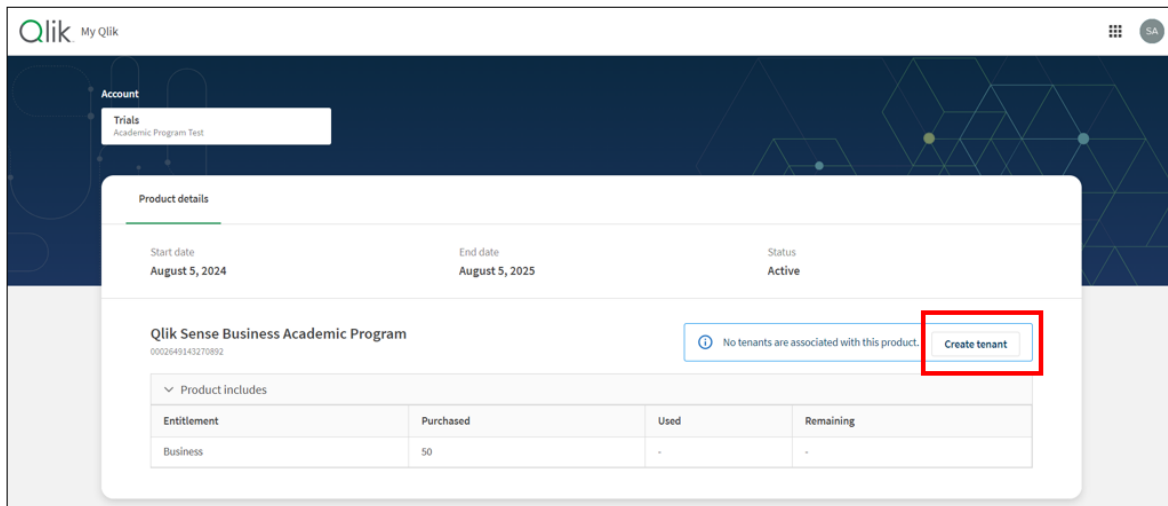
After being accepted into the Qlik Academic Program, you should have received an email from Qlik with the subject: Welcome to Qlik Cloud | Let's get started.



If you cannot find the above email or your activation link has expired, follow these steps to create your tenant from your My Qlik account page:

1. Log into <https://account.myqlik.qlik.com/account>, and enter the email address you entered when you created your Qlik Account and applied to the Academic Program in the Business Email field. Enter your password in the Password field and then click on the green Log in button.

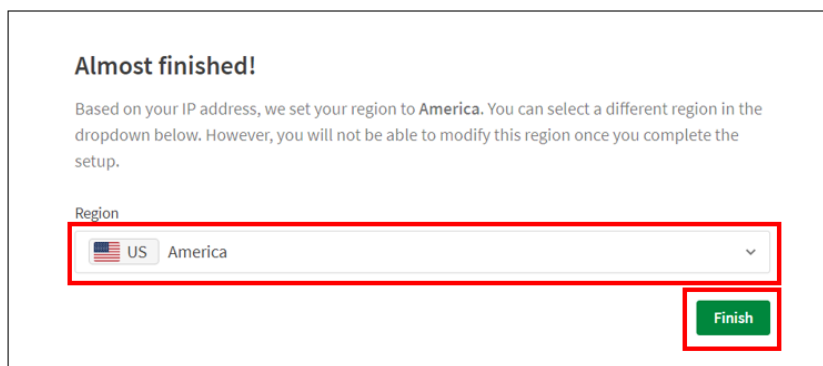
- Next, under Product details, select Create tenant next to “Qlik Sense Business Academic Program”. This is your subscription for 365 days.



If the “Create tenant” option does not appear, create a case through “Support Case Portal”: [Contact Qlik Support](#) or email academicprogram@qlik.com

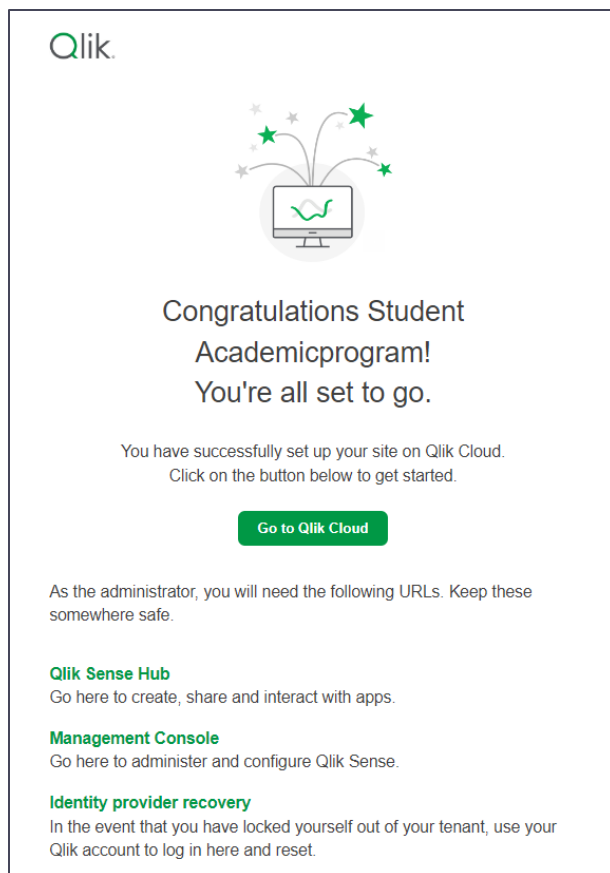
- Next, the system will preselect your region; however, you may change it to a more suitable primary location. Please select from the dropdown list the region in which you will be using Qlik Sense Business most of the time. Selecting the appropriate region to store your data ensures optimal performance.

The region will be part of your URL. The default region is selected based on the region that is closest to your location. You can select a different region, but you can't change region once you have completed the tenant setup. Click on Finish when finished.



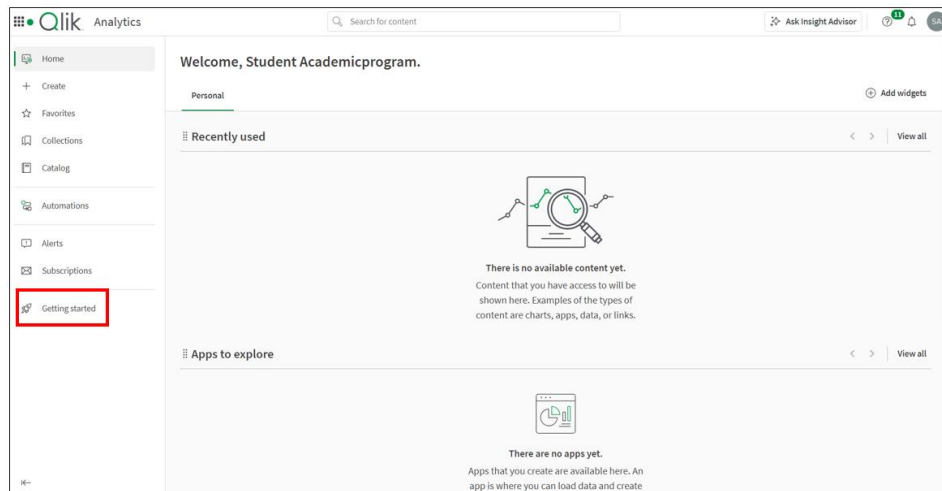
4. After selecting Finish, a unique URL (tenant) will be created automatically. You will also receive an email from Qlik (subject: You're ready to use Qlik Cloud! | Important links to save). Please save this email as it provides you with multiple links including the link to your personal Qlik Sense Business tenant and a recovery link if you ever lock yourself out of your tenant.

IMPORTANT: Use the links in this email to access Qlik Sense going forward. DO NOT open the original email (subject: subject: Welcome to Qlik Cloud | Let's get started) to access Qlik Sense, that has expired.



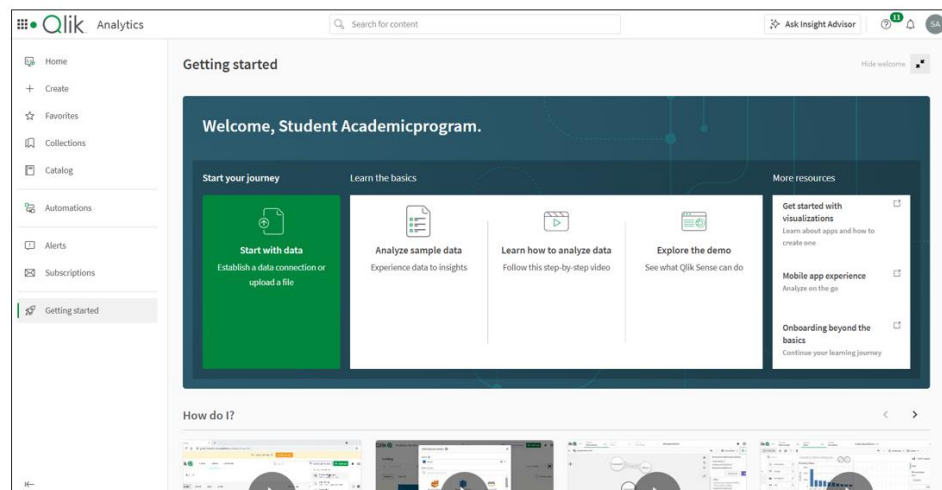
5. Next you will arrive at your personal Qlik Sense Business tenant. You may be asked some questions before you start. Once you have finished answering the questions (if any) your view will default to “Home”.

RECOMMENDATION: Save this page to your browser favorites for easy Qlik Sense access.



Select “Getting started” from the navigation. From here you can:

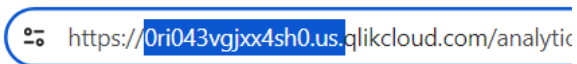
- Start your journey by establishing a data connection or uploading a file
- Learn the basics
- Access more resources including several “How do I?” videos



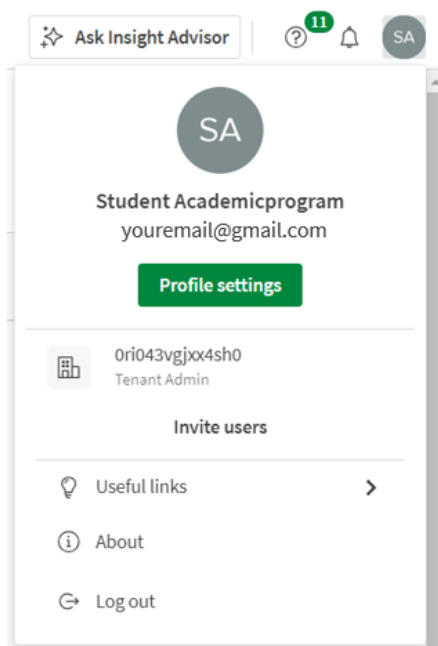
Configuring your Tenant

Refer to “A”, “B”, and “C” below for the following instructions in this section:

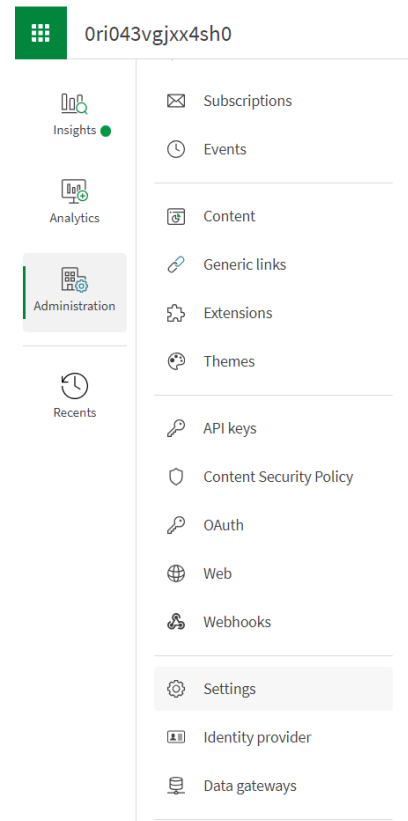
A. “Tenant URL”:



B. “Avatar”:



C. “Bento menu”:



- **Display the home screen welcome message:**

To reopen the welcome message on the home screen of your personal Qlik Sense business space, go to your Avatar (B), Profile settings, scroll to bottom of the page and enable “Show welcome message” (“TenantURL(A)”.qlikcloud.com/settings/personal-info)

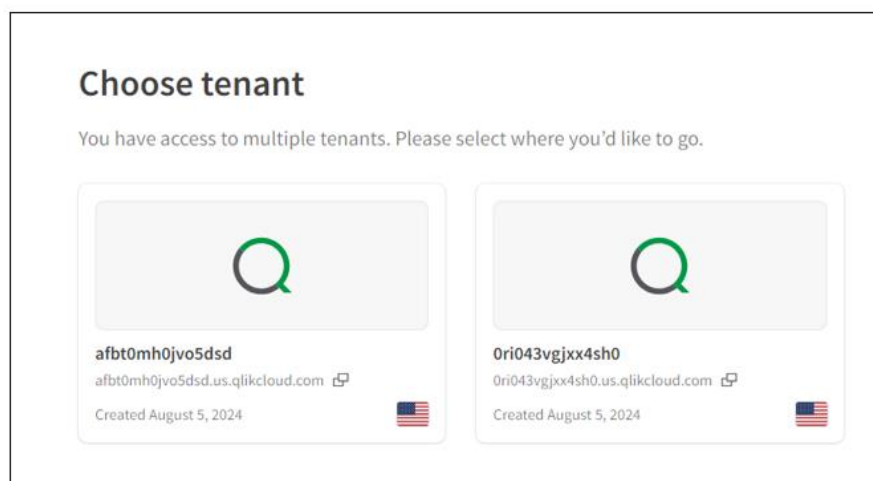
- **Create a more informative Display name:**

You may prefer a memorable tenant display name to help your tenant stick out from other tenants in a case where you have multiple tenants (for example, you have your own tenant and your educator sends you an invitation to their tenant, you will have two tenants attached to your Qlik Account). Open your tenant, click on the Bento menu (C), select Administration, select Settings (you may have to scroll down), then look for Display name on the screen. Enter a Display name.

("TenantURL(A)".qlikcloud.com/admin/settings). NOTE: You cannot change the URL nor the "Alias hostname" of the tenant, just the display name.

Returning to your Tenant

- Enter your full Tenant URL, unique to you upon creation (created in step 4 above) – if you are not already logged into your Qlik Account, you will need to log in first. OR
- Enter <https://qlikcloud.com>
 - If you only have 1 tenant, you will automatically be redirected to your tenant
 - If you have two or more tenants (example: 1 x 30 day Trial and 1 x 365 day Academic Program Tenant) you will be prompted to choose which one you would like to access. We recommend changing the Display name to identify your tenants more easily (steps to do that can be found in the previous section):



Resources

For information on product training, Data Literacy training, the Qualification Exams, the Academic Program Data Analytics Curriculum and more, please review the welcome email received from the Academic Program. All Academic Program resources are available in the [Qlik Continuous Classroom-QCC Academic Program page](#) (NOTE: You must be logged into Qlik to fully access all of the resources on this page).

Support

1. Qlik Sense

For questions about setting up Qlik Sense, email academicprogram@qlik.com

2. Qlik Support

The global Qlik Support team is ready to assist you with non-technical issues, including:

- Creating a Qlik account or login problems
- Changing email or contact information
- License-related questions
- General questions or information regarding Qlik

You may create a chat and or submit a case by visiting Qlik Community <https://community.qlik.com/t5/Support/ct-p/qlikSupport>

3. Qlik Help

Find answers to technical questions about Qlik Sense products at [Qlik Help](#)

Additional Inquiries

For inquiries, email academicprogram@qlik.com



Qlik transforms complex data landscapes into actionable insights, driving strategic business outcomes. Serving over 40,000 global customers, our portfolio leverages advanced, enterprise-grade AI/ML and pervasive data quality. We excel in data integration and governance, offering comprehensive solutions that work with diverse data sources. Intuitive and real-time analytics from Qlik uncover hidden patterns, empowering teams to address complex challenges and seize new opportunities. Our AI/ML tools, both practical and scalable, lead to better decisions, faster. As strategic partners, our platform-agnostic technology and expertise make our customers more competitive.

Qlik.com

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